Org structure - EDU

# Functional group heads
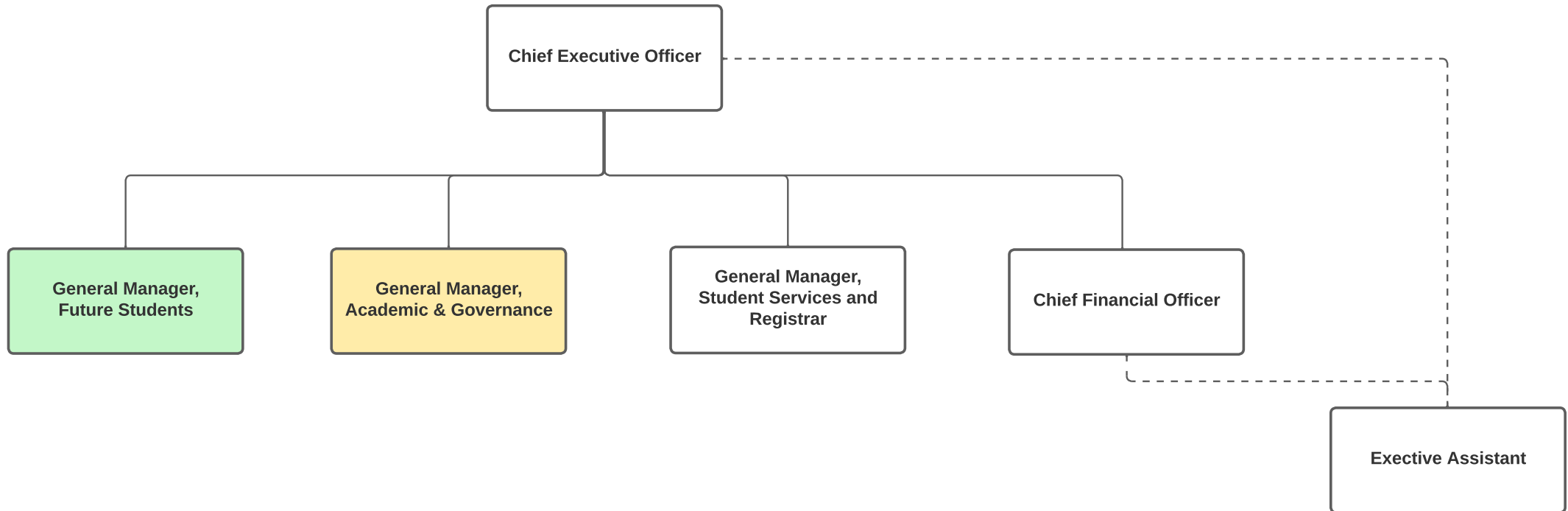
```
                        Chief Executive Officer
                                 |
    ┌───────────────┬────────────┴────────────┬───────────────┐
```

**General Manager, Future Students**

**General Manager, Academic & Governance**
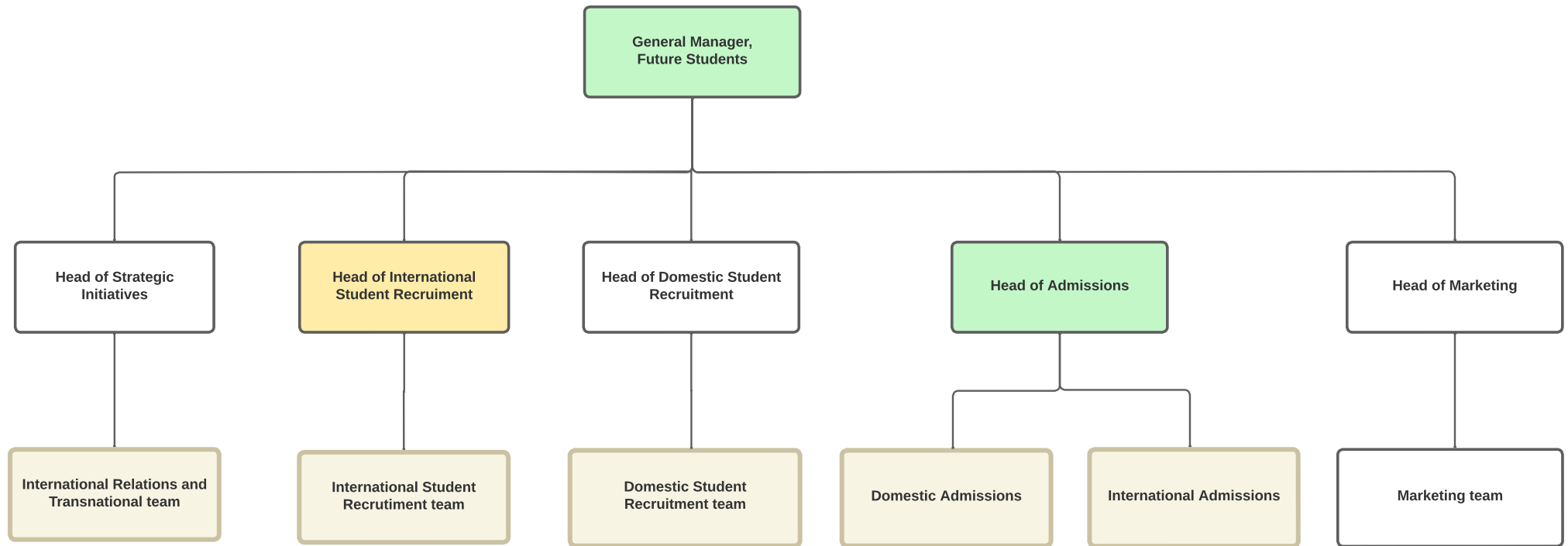
**General Manager, Student Services and Registrar**

**Chief Financial Officer**

**Exective Assistant**

Multiple locations

Sydney

Melbourne

Brisbane

Adelaide

Manila (offshore)

Colombia (offshore)

Spain (offshore)

Nepal (offshore)

Africa (offshore)
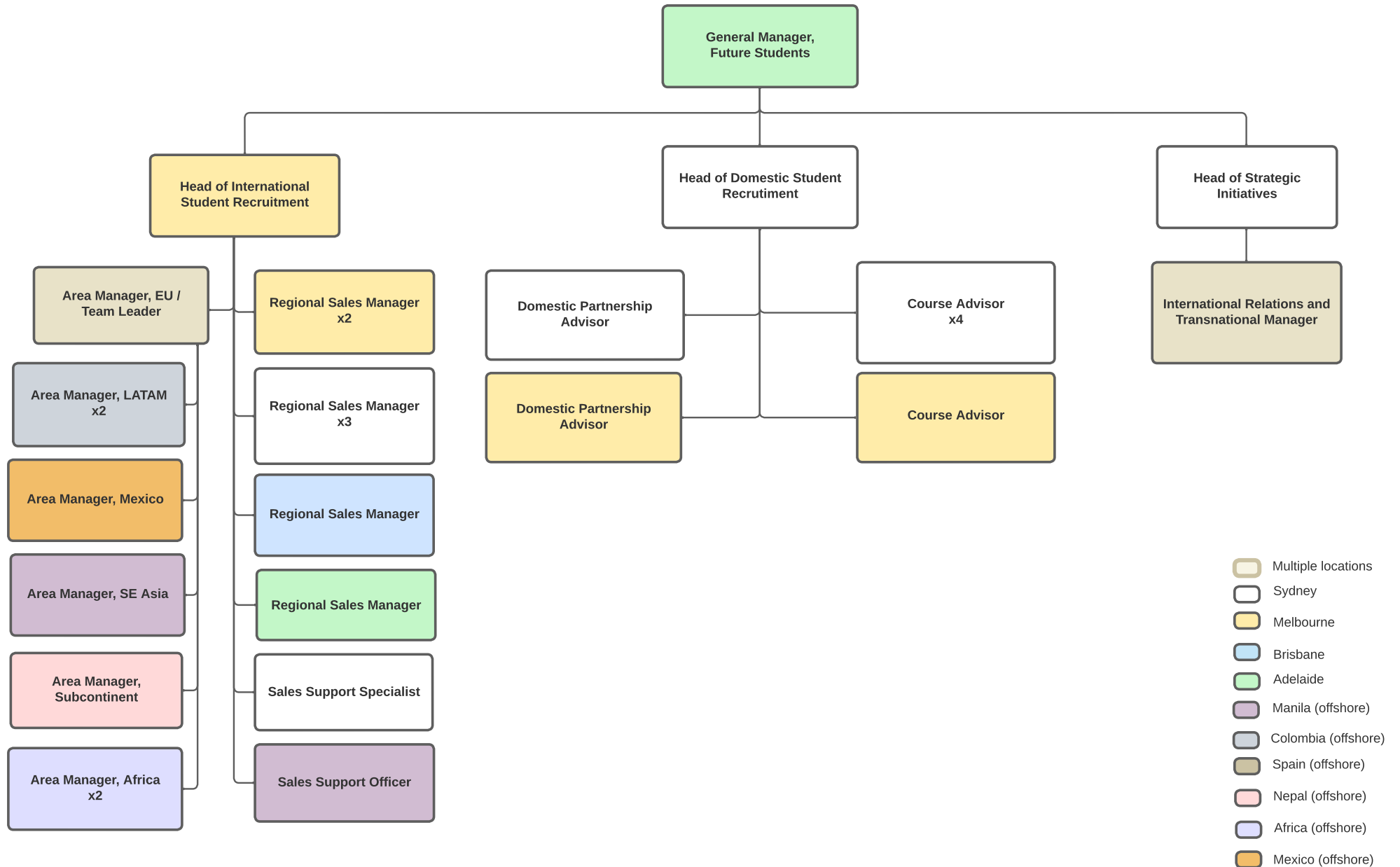
Mexico (offshore)

Functional group - Future Students

**General Manager, Future Students**

- **Head of Strategic Initiatives**
  - **International Relations and Transnational team**
- **Head of International Student Recruiment**
  - **International Student Recrutiment team**
- **Head of Domestic Student Recruitment**
  - **Domestic Student Recruitment team**
- **Head of Admissions**
  - **Domestic Admissions**
  - **International Admissions**
- **Head of Marketing**
  - **Marketing team**

Legend:

- Multiple locations
- Sydney
- Melbourne
- Brisbane
- Adelaide
- Manila (offshore)
- Colombia (offshore)
- Spain (offshore)
- Nepal (offshore)
- Africa (offshore)

# EDU - Student Recruitment
# (International and domestic)

**General Manager, Future Students**

**Head of International Student Recruitment**

**Head of Domestic Student Recruitment**

**Head of Strategic Initiatives**

Area Manager, EU / Team Leader

Regional Sales Manager x2

Domestic Partnership Advisor

Course Advisor x4

International Relations and Transnational Manager

Area Manager, LATAM x2

Regional Sales Manager x3

**Domestic Partnership Advisor**

**Course Advisor**

**Area Manager, Mexico**

**Regional Sales Manager**

Area Manager, SE Asia

**Regional Sales Manager**

Area Manager, Subcontinent

Sales Support Specialist

Area Manager, Africa x2

**Sales Support Officer**

## Legend

- Multiple locations
- Sydney
- Melbourne
- Brisbane
- Adelaide
- Manila (offshore)
- Colombia (offshore)
- Spain (offshore)
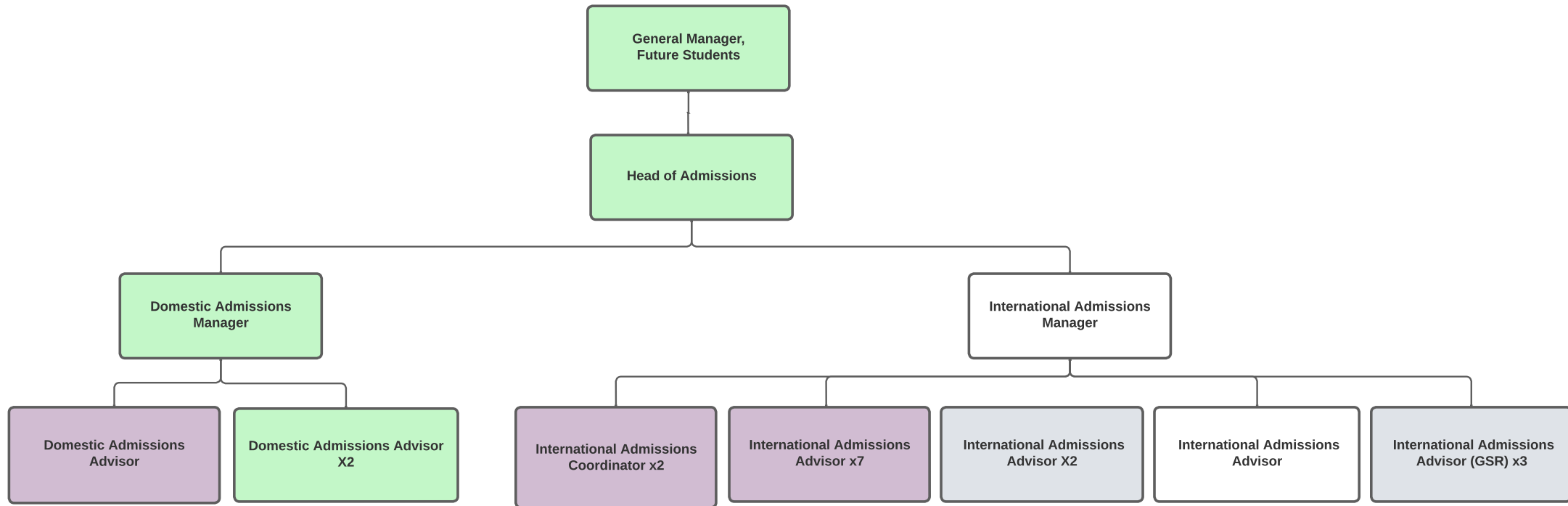- Nepal (offshore)
- Africa (offshore)
- Mexico (offshore)

EDU - Admissions
(International and domestic)

General Manager, Future Students

Head of Admissions

Domestic Admissions Manager

International Admissions Manager

Domestic Admissions Advisor

Domestic Admissions Advisor X2

International Admissions Coordinator x2

International Admissions Advisor x7

International Admissions Advisor X2

International Admissions Advisor

International Admissions Advisor (GSR) x3

Multiple locations
Sydney
Melbourne
Brisbane
Adelaide
Manila (offshore)
Colombia (offshore)
Spain (offshore)
Nepal (offshore)
Africa (offshore)
Mexico (offshore)

```
General Manager,
Future Students
```

```
Head of Marketing
```

```
Digital Marketing
Manager
```

```
Digital Marketing
Coordinator
```

```
Marketing and Events
Manager x2
```

```
Partner Marketing Manager
```

Multiple locations

Sydney

Melbourne

Brisbane

Adelaide

Manila (offshore)

Colombia (offshore)

Spain (offshore)

Nepal (offshore)

Africa (offshore)

Mexico (offshore)

Functional group - Academic and Governance

# EDU - Academic and Governance - overview



```
                    General Manager,
                    Academic and
                    Governance
```

- Dean (HE)
  - Accreditation & Development team
  - Academic team (HE)
- Academic Director (VET)
  - Academic team (VET)
- Head of Quality Assurance
  - Quality Assurance team
- Head of Work Placement and Industry Partnerships
  - Workplacement team
- Learning Support and Library Manager
  - Learning Support team
- Senior Learning Designer
  - LMS and Publishing team

**Legend:**

- Multiple locations
- Sydney
- Melbourne
- Brisbane
- Adelaide
- Manila (offshore)
- Colombia (offshore)
- Spain (offshore)
- Nepal (offshore)
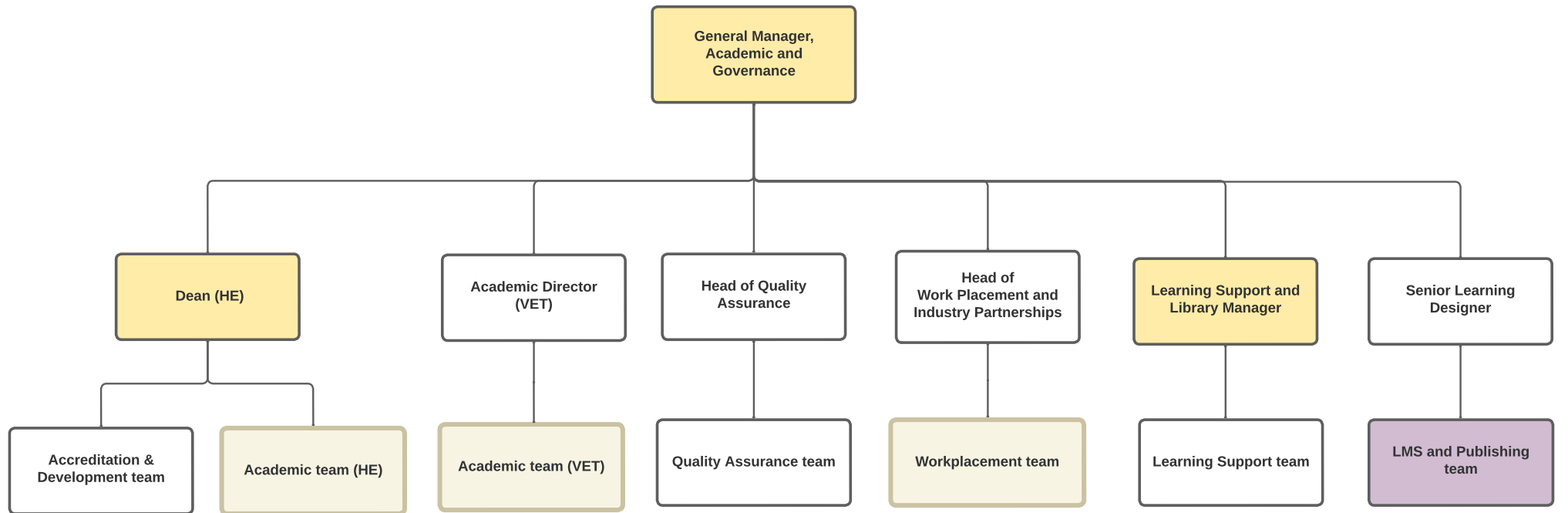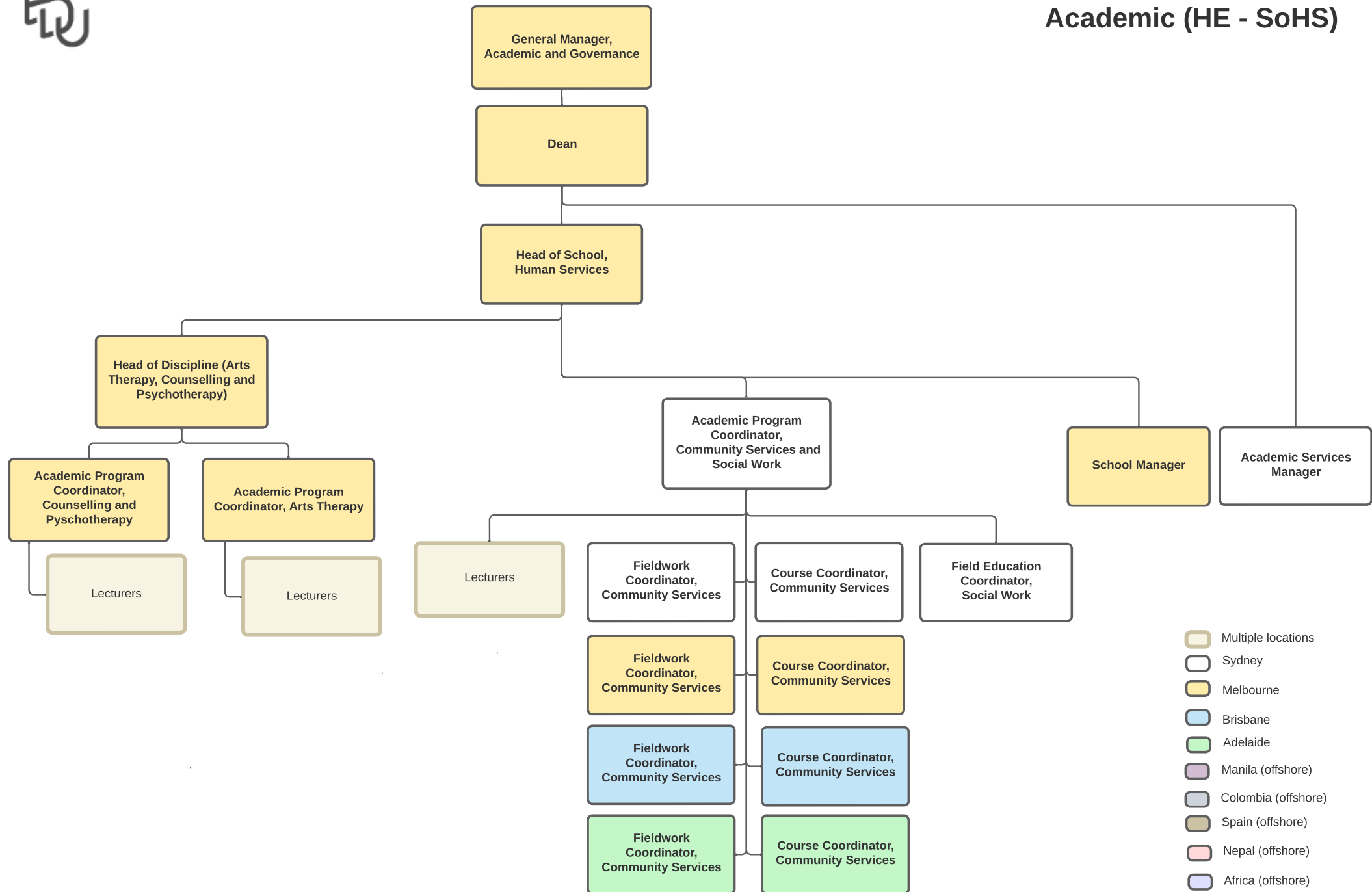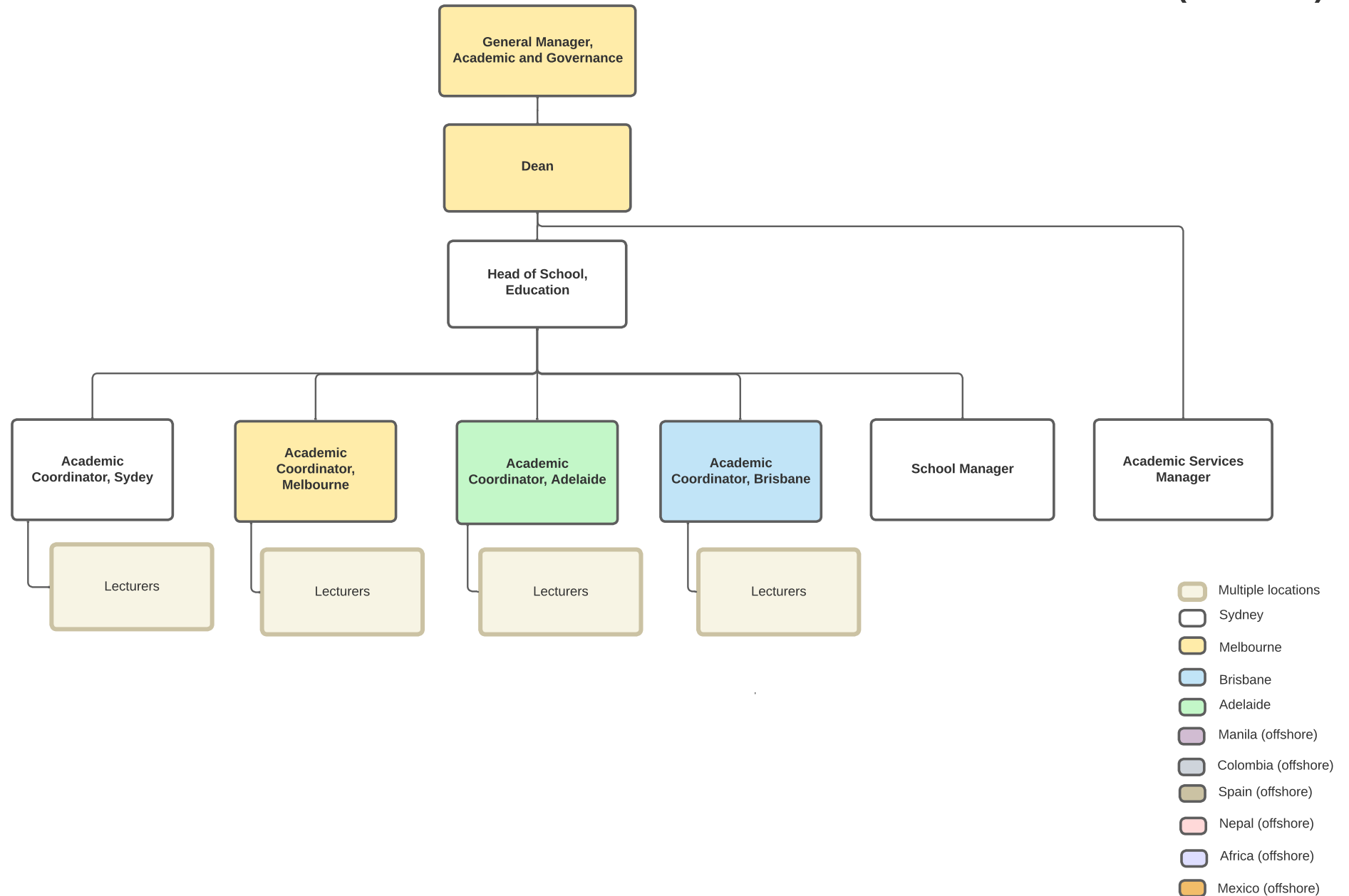- Africa (offshore)
- Mexico (offshore)

# Academic (HE - SoHS)

**General Manager, Academic and Governance**

**Dean**

**Head of School, Human Services**

**Head of Discipline (Arts Therapy, Counselling and Psychotherapy)**

**Academic Program Coordinator, Community Services and Social Work**

**School Manager**

**Academic Services Manager**

**Academic Program Coordinator, Counselling and Pyschotherapy**

**Academic Program Coordinator, Arts Therapy**

Lecturers

Lecturers

Lecturers

**Fieldwork Coordinator, Community Services**

**Course Coordinator, Community Services**

**Field Education Coordinator, Social Work**

**Fieldwork Coordinator, Community Services**

**Course Coordinator, Community Services**

**Fieldwork Coordinator, Community Services**

**Course Coordinator, Community Services**

**Fieldwork Coordinator, Community Services**

**Course Coordinator, Community Services**

Legend:
- Multiple locations
- Sydney
- Melbourne
- Brisbane
- Adelaide
- Manila (offshore)
- Colombia (offshore)
- Spain (offshore)
- Nepal (offshore)
- Africa (offshore)

# Academic (HE - SoE)



**General Manager, Academic and Governance**

**Dean**

**Head of School, Education**

**Academic Coordinator, Sydey**

**Academic Coordinator, Melbourne**

**Academic Coordinator, Adelaide**

**Academic Coordinator, Brisbane**

**School Manager**

**Academic Services Manager**

Lecturers

Lecturers

Lecturers

Lecturers

Legend:
- Multiple locations
- Sydney
- Melbourne
- Brisbane
- Adelaide
- Manila (offshore)
- Colombia (offshore)
- Spain (offshore)
- Nepal (offshore)
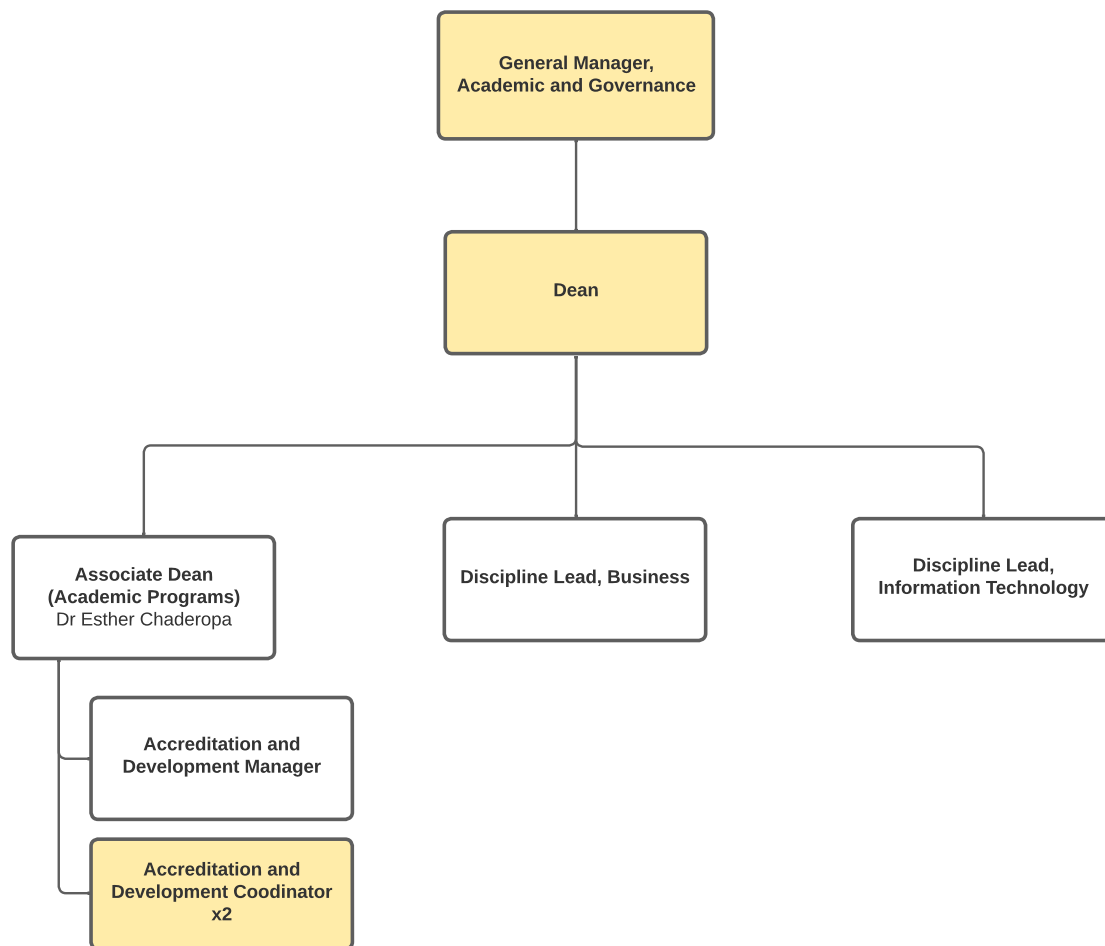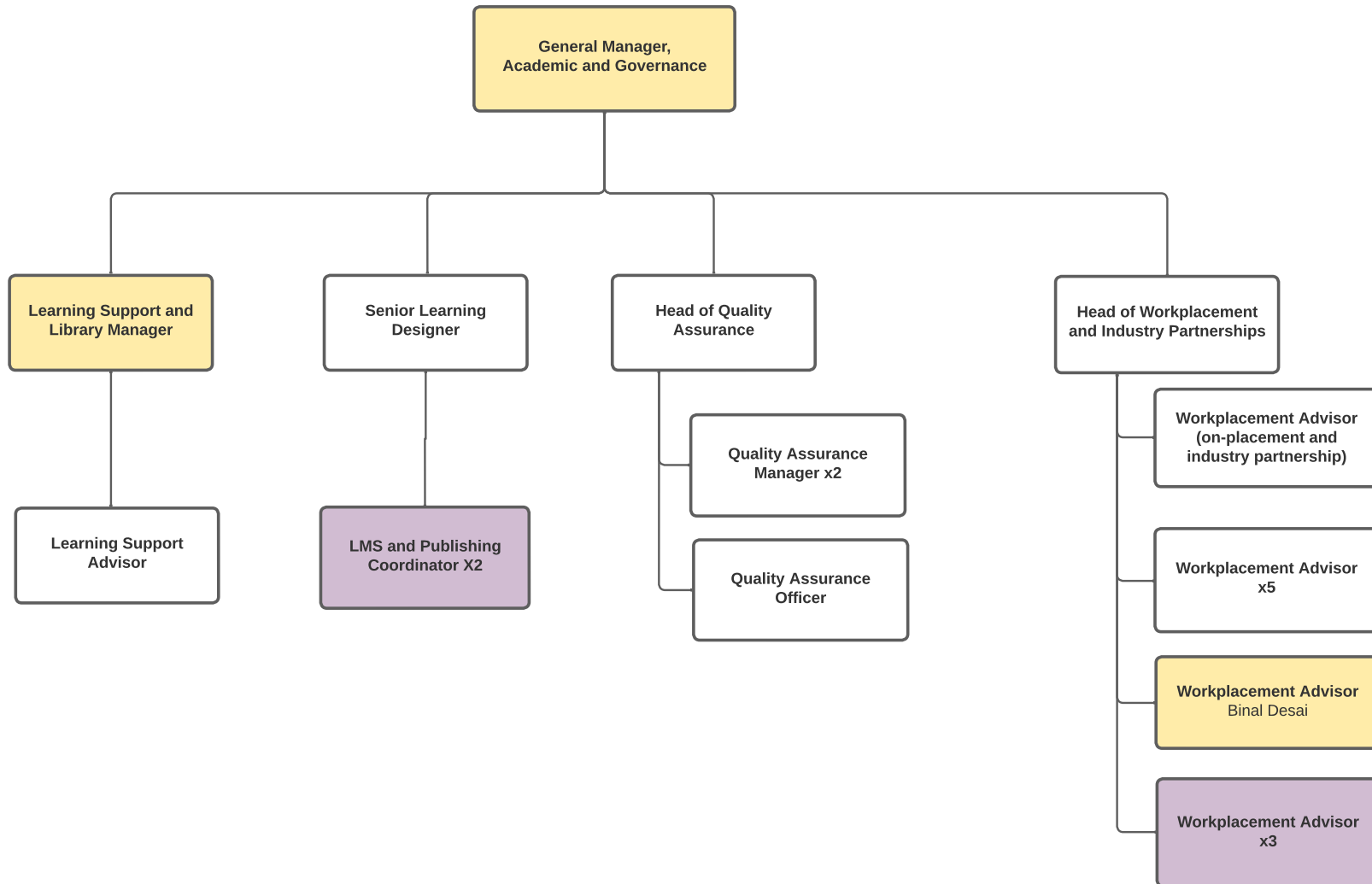- Africa (offshore)
- Mexico (offshore)

# Academic (HE - Product and Accreditation)

General Manager,
Academic and Governance

Dean

Associate Dean
(Academic Programs)
Dr Esther Chaderopa

Discipline Lead, Business

Discipline Lead,
Information Technology

Accreditation and
Development Manager

Accreditation and
Development Coodinator
x2

Academic - Governance, Product, Design and Learning Support, Workplacement

General Manager, Academic and Governance

Learning Support and Library Manager
- Learning Support Advisor

Senior Learning Designer
- LMS and Publishing Coordinator X2

Head of Quality Assurance
- Quality Assurance Manager x2
- Quality Assurance Officer

Head of Workplacement and Industry Partnerships
- Workplacement Advisor (on-placement and industry partnership)
- Workplacement Advisor x5
- Workplacement Advisor — Binal Desai
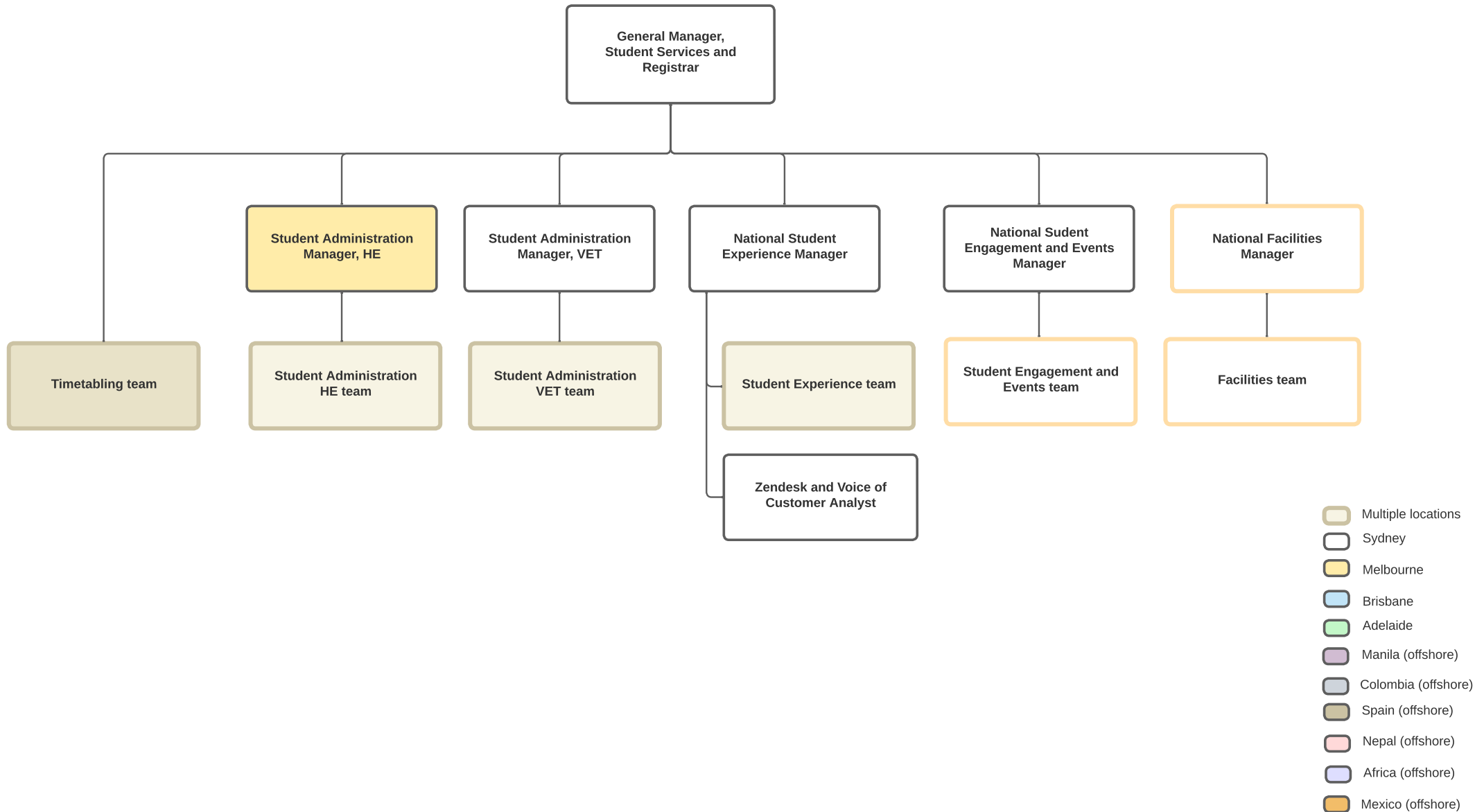- Workplacement Advisor x3

Legend:
- Multiple locations
- Sydney
- Melbourne
- Brisbane
- Adelaide
- Manila (offshore)
- Colombia (offshore)
- Spain (offshore)
- Nepal (offshore)
- Africa (offshore)
- Mexico (offshore)
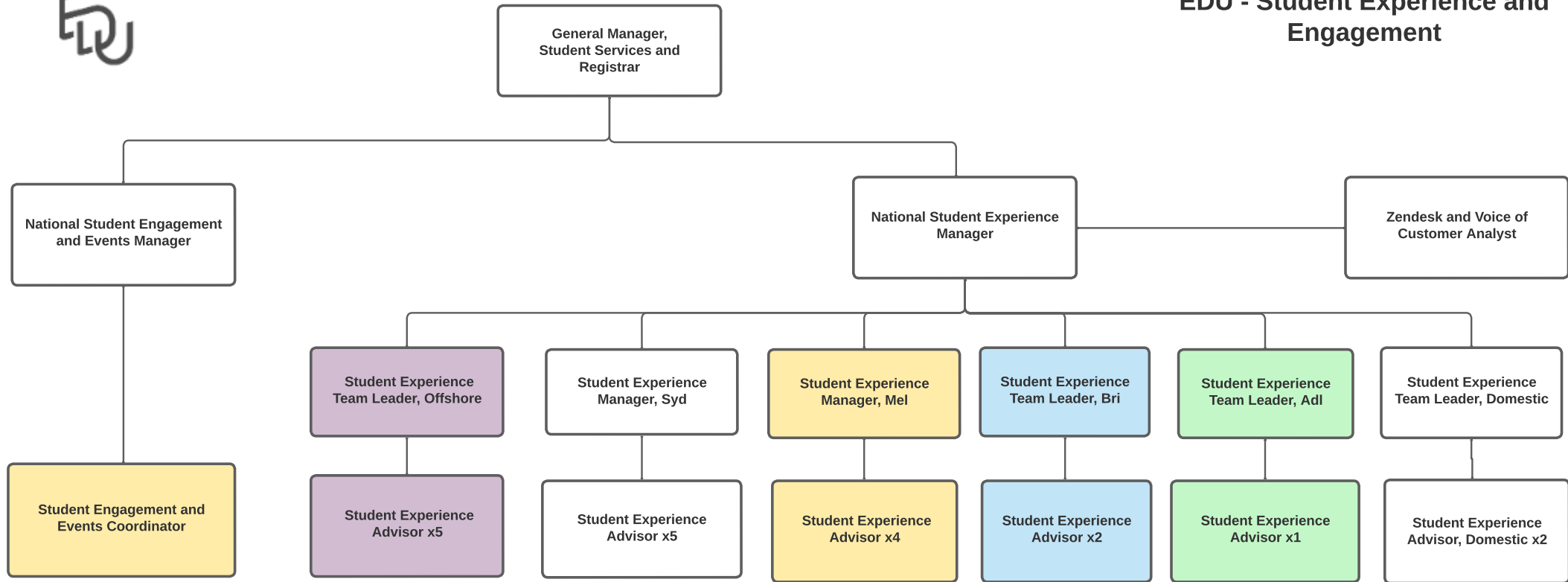
Functional group - Student Services

General Manager,
Student Services and
Registrar

Student Administration
Manager, HE

Student Administration
Manager, VET

National Student
Experience Manager

National Sudent
Engagement and Events
Manager

National Facilities
Manager

Timetabling team

Student Administration
HE team

Student Administration
VET team

Student Experience team

Student Engagement and
Events team

Facilities team

Zendesk and Voice of
Customer Analyst

Multiple locations

Sydney

Melbourne

Brisbane

Adelaide

Manila (offshore)

Colombia (offshore)

Spain (offshore)

Nepal (offshore)

Africa (offshore)

Mexico (offshore)

EDU - Student Experience and Engagement

**General Manager, Student Services and Registrar**

**National Student Engagement and Events Manager**

**National Student Experience Manager**

Zendesk and Voice of Customer Analyst

**Student Experience Team Leader, Offshore**

Student Experience Manager, Syd

**Student Experience Manager, Mel**

**Student Experience Team Leader, Bri**

**Student Experience Team Leader, Adl**

Student Experience Team Leader, Domestic

**Student Engagement and Events Coordinator**

**Student Experience Advisor x5**

Student Experience Advisor x5

**Student Experience Advisor x4**

**Student Experience Advisor x2**
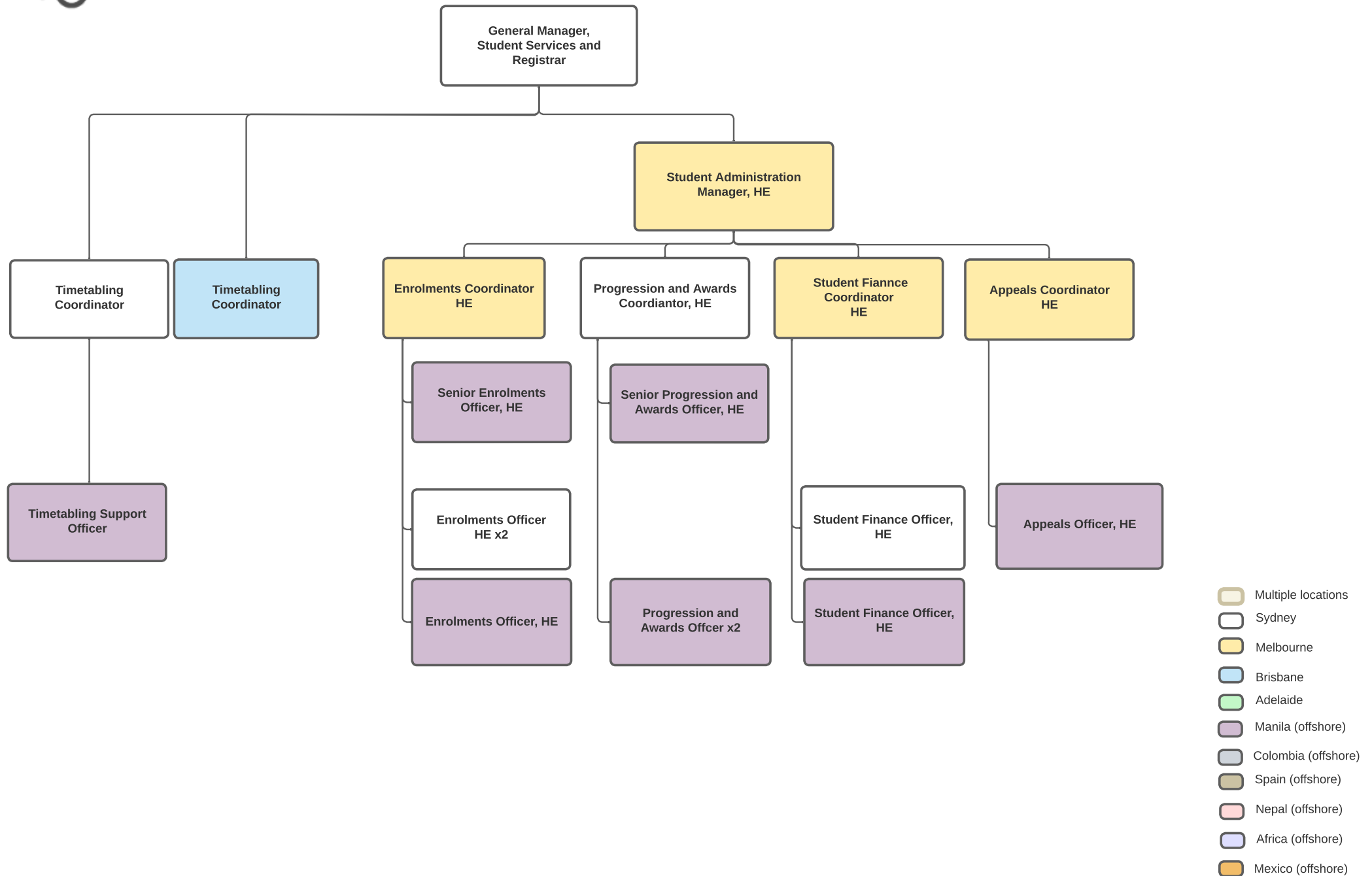
**Student Experience Advisor x1**

Student Experience Advisor, Domestic x2

Multiple locations
Sydney
Melbourne
Brisbane
Adelaide
Manila (offshore)
Colombia (offshore)
Spain (offshore)
Nepal (offshore)
Africa (offshore)
Mexico (offshore)

General Manager, Student Services and Registrar

Student Administration Manager, HE

Timetabling Coordinator

Timetabling Coordinator

Enrolments Coordinator HE

Progression and Awards Coordiantor, HE

Student Fiannce Coordinator HE

Appeals Coordinator HE

Senior Enrolments Officer, HE

Senior Progression and Awards Officer, HE

Timetabling Support Officer

Enrolments Officer HE x2

Student Finance Officer, HE

Appeals Officer, HE

Enrolments Officer, HE

Progression and Awards Offcer x2

Student Finance Officer, HE
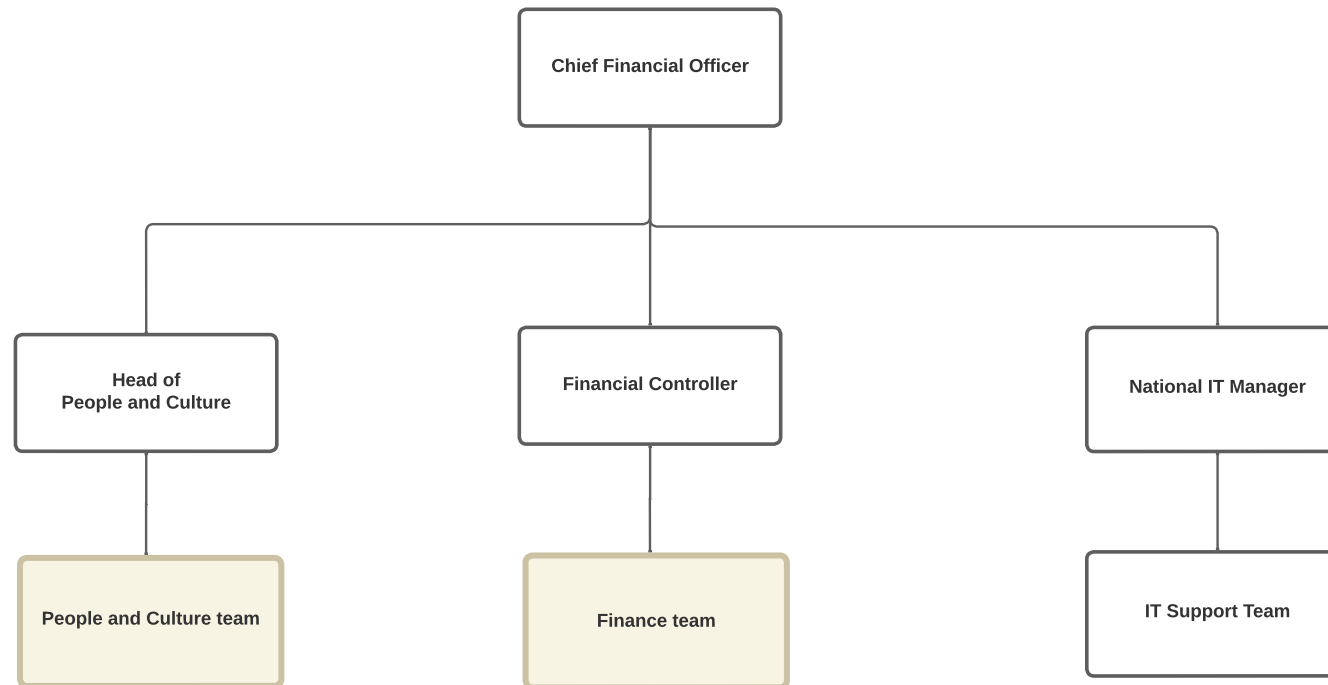
Multiple locations

Sydney

Melbourne

Brisbane

Adelaide

Manila (offshore)

Colombia (offshore)

Spain (offshore)

Nepal (offshore)

Africa (offshore)

Mexico (offshore)

**General Manager, Student Services and Registrar**

**National Facilities Manager**

**Facilities Officer**

Multiple locations
Sydney
Melbourne
Brisbane
Adelaide
Manila (offshore)
Colombia (offshore)
Spain (offshore)
Nepal (offshore)
Africa (offshore)
Mexico (offshore)

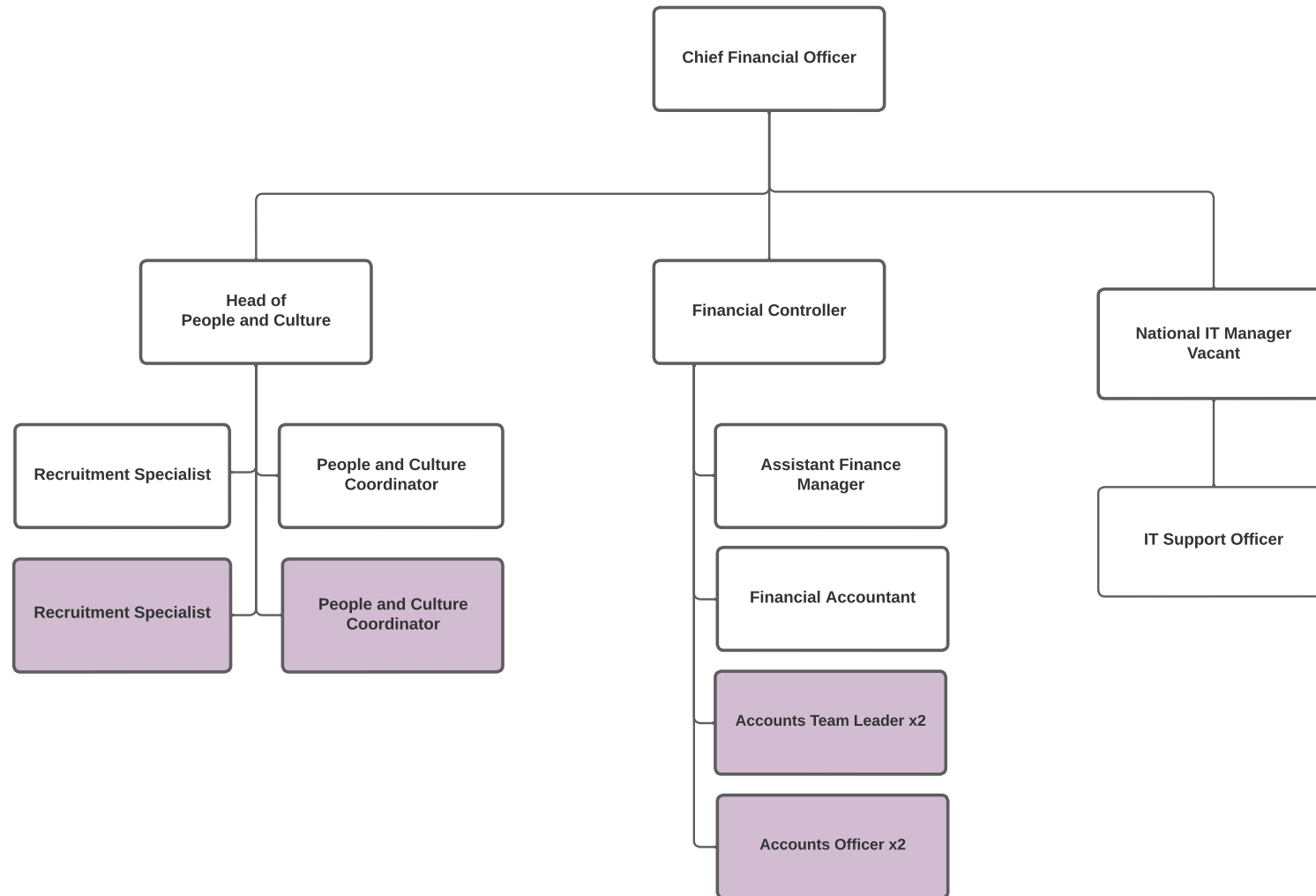Functional group - Corporate Services

Chief Financial Officer

Head of
People and Culture

Financial Controller

National IT Manager

People and Culture team

Finance team

IT Support Team

Multiple locations

Sydney

Melbourne

Brisbane

Adelaide

Manila (offshore)

Colombia (offshore)

Spain (offshore)

Nepal (offshore)

Africa (offshore)

Mexico (offshore)

# EDU

```
                              Chief Financial Officer

        Head of                  Financial Controller        National IT Manager
   People and Culture                                              Vacant

Recruitment      People and Culture    Assistant Finance        IT Support Officer
  Specialist        Coordinator           Manager

Recruitment      People and Culture    Financial Accountant
  Specialist        Coordinator

                                       Accounts Team Leader x2

                                       Accounts Officer x2
```

Legend:
- Multiple locations
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