# INSTITUTE OF AUSTRALIA

# **DIPLOMA OF** COMMUNITY SERVICES

**CRICOS Code** 117330K

Duration 1 Year, Full-Time

Study Mode On-Campus **Campus Locations** Melbourne, Sydney

February, May, September

**Australian Qualifications** Framework (AQF) Level 5

The Diploma of Community Services is designed to equip students with the knowledge and skills to work effectively within the Australian community services sector.

Students will learn to apply their interpersonal and communication skills across a range of contexts and demonstrate strong professional and ethical values when working independently and as part of a team.

Students will gain an understanding of case management, from assessing client needs to developing tailored support plans, as well as gain the ability to coordinate and implement impactful programs that address community challenges.

Please be advised that the Diploma of Community Services does not currently align with the accreditation standards established by the Community Work Australia (CWA).

# **CAREER OPPORTUNITIES**

The Diploma of Community Services will provide graduates with the foundational knowledge and skills to work safely and ethically in the community services sector.

# **DELIVERY**

We've created a diverse and engaging learning environment for this course. Your study will involve a mix of lectures, skills development workshops, group work, selfdirected study and workplace learning. For each subject, allocate about three hours for lectures and tutorials. Additionally, you should allow approximately 10 hours per week, per subject for self-directed study to complete prescribed readings, practice skills, conduct research, and complete assessments at your own pace.

#### **COURSE FEES**

For information on fees and payment options refer to ikon.edu.au/fees/

#### **ADMISSION PATHWAYS**

#### **Academic Admission Criteria**

- Applicants with Vocational Education and Training (VET) study must have completed a vocational qualification at Certificate IV level or higher.
- Applicants with Work/Life Experience who left Senior Secondary Education more than two years prior to their application (and have not undertaken VET or HE study since) may gain entry based on professional or work experience and/or any non-formal courses undertaken in preparation for tertiary study or that are relevant to the subject area.
- **Applicants with recent Senior Secondary** Education (within the past two years) must have completed an Australian Senior Secondary Certificate (Year 12) or equivalent. For guaranteed entry, applicants must have achieved an ATAR Rank of 60.

**English Language Proficiency Requirements** Equivalent IELTS 6.0 (Academic) with no band less than 6.0.

For more course information visit ikon.edu.au/ diploma-of-community-services/

The information contained in this guide is correct at the time of publication. Ikon reserves the right to alter, amend or delete details at any time without notice. Prospective students should refer to the Ikon website for current information before applying. This guide is free of charge.

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#### **COURSE STRUCTURE**

Students are required to successfully complete 8 subjects (48 credit points) to be eligible for the award of Diploma of Community Services.

The course includes one placement experience. Each academic year consists of three study periods called trimesters. Each trimester consists of eleven weeks of teaching plus one exam week.

A full-time study load is eight subjects per year. A part-time study load is typically four subjects per year.

#### **SUBJECTS**

Valuing Diversity

Foundations of Interpersonal Communication

Introduction to Community Services

Ethics and Professional Practice

Understanding Societies and Social Analysis

Principles and Practice of Case Management

Applied Interpersonal Skills 1

Program Planning and Coordination

### **HOW TO APPLY**

Visit ikon.edu.au/application-process/ and complete the form. A member of our team will contact you to discuss your next step.

# **DOMESTIC ENQUIRIES**

P 1300 613 801 (Ext 1)

E courseadvisor@ikon.edu.au

# **INTERNATIONAL ENQUIRIES**

**P** 1300 613 801 (Ext 2)

Einternational@edu.com.au